

### Improvements to Library Resources and Services in response to Evaluation Activities 2000 - 2009

Date Accomplished	Improvement	Prompted by this Evaluation Activity	Documented by this Report
November 2000	Initiated cooperative purchase of databases with UM Mansfield Library.	•Advisory Committee Recommendation Meeting Fall 2000	
November 2002	Strengthened relationship with UM Mansfield library and improved staff skills through campus visit and eight hours of training in circulation, reserves, copy cataloging, and acquisitions.	•Advisory Committee Recommendation Meeting Fall 2002	•Semester Report Fall 2002
Spring 2003	Initiated in house cataloging and reduced turnaround time on all new acquisitions from 6 months to 14 days.		Annual Report FY 2003
Fall 2003	Established cooperation with faculty in collection development by regular solicitation of suggestions for purchase and by establishing weeding “parties” with targeted departments each semester.	•Advisory Committee Recommendation Meeting Fall 2002	•Library Goals FY Final Evaluation (multiple years) •Semester Reports 2003-09
September 2003	Established remote access to electronic databases in cooperation with UM Mansfield Library.	•Advisory Committee Recommendation Meeting Fall 2002	•Library Goals FY 2004 - Final Evaluation •Semester Report Fall 2003
Spring 2003	Implemented electronic course reserves for faculty.	•Advisory Committee Recommendation Meeting Fall 2002	•Semester Report Spring 2003
	Increased regular communication with adjuncts through participation at orientation and periodic emails.	•Advisory Committee Recommendation Meeting Fall 2003	
March 2004	Increased size of library by 500 square feet by incorporating former Learning Center space, and provided more study area for students.	•Advisory Committee Recommendation Meeting Fall 2003	•Library Goals FY 2004 - Final Evaluation •Semester Report Spring 2004
Fall 2004	Started providing cultural opportunities (exhibits, book discussion groups, speakers) in the library for the college and the Helena community at large.	•Advisory Committee Recommendation Meeting Fall 2005	•Semester Reports 2004-09

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	Initiated cooperative purchase of CINAHL (nursing literature database) with UM Mansfield Library.	•Advisory Committee Recommendation Meeting Fall 2005	
	Increased use of course reserves as a tool for faculty to provide resources for students.	•Library Program Assessment Spring 2005	
	Integrated Library instruction with accompanying assignment into the syllabi of several general education courses.	•Library Program Assessment Spring 2007	
2001-2007	Improved student satisfaction with library collection from a gap of <b>1.01</b> (2001) to <b>.71</b> (2004) to <b>.50</b> (2007).	•Advisory Committee Recommendation (multiple years) •Library Program Assessment (multiple years)	•Noel Levitz SSI scores for UM-Helena College of Technology
2002-2009	Improved collection size and relevancy through systematic acquisitions and weeding.	•Library Program Assessment (multiple years)	•Semester Reports 2002-09 •Nursing Collection Analysis •Analysis of Collections by Program •Age of Collection Analysis
2001-2007	Improved student satisfaction with helpfulness/approachability of library staff from a gap of <b>.73</b> (2001) to <b>.25</b> (2004) to <b>.25</b> (2007).	•Library Program Assessment (multiple years)	•Noel Levitz SSI scores for UM-Helena College of Technology
2002-2008	Increased usefulness of library resources/services to students as reflected in library transactions/ FTE doubling from 2002-2008, increasing from 4.5 to 9.5.	•Library Program Assessment (multiple years)	•Semester Reports 2002-08
Fall 2006	Created <u>Library Operations Manual</u> to document all library policies and procedures.		•Semester Report Fall 2006
Fall 2006	Initiated complimentary delivery of several dozen local newspapers to each campus daily.		•Semester Report Fall 2006
Spring 2007	Became an OCLC interlibrary loan lender.		•Semester Report Spring 07

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August 2007	Improved access to online resources by adding an E-Journal portal.	•Library Program Assessment Spring 2007	•Library Goals FY 2008 Final Evaluation
Fall 2007	Created <u>Work Study Resource Manual</u> for student workers.	•Advisory Committee Recommendation Meeting Fall 2007	•Semester Report Fall 2007
October 2008	Improved usability of remote access to databases by implementing Student ID authentication, eliminating the need for students to register and remember a password.	Library Program Goals Fall 2008	•Semester Report Fall 2008
December 2008	Developed and accomplished plan for furnishing the library to create a visually appealing and substantive research/ study environment.	•Advisory Committee Recommendation Meeting Fall 2007 •Library Program Assessment Spring 2008	•Semester Report Fall 2008
Fall 2008	Instituted weekend hours for second half of each semester.	•Advisory Committee Recommendation Meeting Fall 2007 •Library Program Assessment Spring 2008	•Semester Report Fall 2008 •Semester Report Spring 2009
Fall 2008	Integrated library resources into all online courses through tab on standardized template in course management program (Blackboard).	•Advisory Committee Recommendation Meeting Fall 2007	•Semester Report Fall 2008
Spring 2008	Developed online orientations to library for faculty, students, and staff.	•Library Program Assessment Spring 2008	•Semester Report Spring 2008 •Semester Report Fall 2008
Spring 2008	Instituted system for focused, individualized instruction. (Book a Librarian)	•Library Program Assessment Fall 2007	•Semester Reports Spring 2008--present
Fall 2008	Developed webpage of library services and online orientation to library for staff.	•Self Study Committee Recommendation 2008	•Semester Report Fall 2008

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Spring 2009	Established an area in library for handouts and information on using the library and its electronic resources.	<ul style="list-style-type: none"> <li>•Library Program Assessment Spring 2008</li> <li>•Self Study Committee Recommendation 2008</li> </ul>	<ul style="list-style-type: none"> <li>•Semester Report Spring 2009</li> </ul>
March 2009	Implemented online form for submitting Interlibrary Loan (ILL) requests.	<ul style="list-style-type: none"> <li>•Self Study Committee Recommendation 2008</li> </ul>	<ul style="list-style-type: none"> <li>•Semester Report Spring 2009</li> </ul>
March 2009	Implemented online form for submitting suggested purchase requests.	<ul style="list-style-type: none"> <li>•Self Study Committee Recommendation 2008</li> </ul>	<ul style="list-style-type: none"> <li>•Semester Report Spring 2009</li> </ul>
	<b>Improvements ongoing throughout decade with multiple improvement accomplishments/activities</b>		
	Staff Training	<ul style="list-style-type: none"> <li>•Library Program Assessment (multiple years)</li> </ul>	<ul style="list-style-type: none"> <li>•Library Goals FY Final Evaluation (multiple years)</li> <li>•Semester Reports 2002-09</li> </ul>
	Development of Core Collection	<ul style="list-style-type: none"> <li>•Library Program Assessment (multiple years)</li> </ul>	<ul style="list-style-type: none"> <li>•Library Goals FY Final Evaluation (multiple years)</li> <li>•Semester Reports 2002-09</li> </ul>
	Growth of electronic resources	<ul style="list-style-type: none"> <li>•Library Program Assessment (multiple years)</li> </ul>	<ul style="list-style-type: none"> <li>•Library Goals FY Final Evaluation (multiple years)</li> <li>•Semester Reports 2002-09</li> </ul>
2002-2009	Fostering the ability of students to use library resources for research.	<ul style="list-style-type: none"> <li>•Library Program Assessment (multiple years)</li> </ul>	<ul style="list-style-type: none"> <li>•Library Goals FY Final Evaluation (multiple years)</li> <li>•Semester Reports 2002-09</li> </ul>
	Creating inviting space for study, intellectual browsing and cultural exploration.	<ul style="list-style-type: none"> <li>•Library Program Assessment (multiple years)</li> </ul>	<ul style="list-style-type: none"> <li>•Library Goals FY Final Evaluation (multiple years)</li> <li>•Semester Reports 2002-09</li> </ul>
2002-2009	Website as portal for student, staff and faculty access to library resources and services.	<ul style="list-style-type: none"> <li>•Library Program Assessment (multiple years)</li> </ul>	<ul style="list-style-type: none"> <li>•Library Goals FY Final Evaluation (multiple years)</li> <li>•Semester Reports 2002-09</li> </ul>